



International Customer Care Services Inc.'s promise is to provide our customers with Best in Class service by exceeding our customers' expectations. No task is too big or too small. We strive to be the preferred business partner for our customers and clients. We support this promise through our commitment to continual improvement and our drive to enhance the customer service experience on every call and contact.

International Customer Care Services Inc. business has been built on the principles of integrity, ethics, and honest day to day service and reporting. At ICCS Inc. our executive team, managers and staff always put you, our customer first.

This is our promise to you.

Sincerely,

Tarsempal (Sam) Dhaliwal

President

International Customer Care Services Inc.

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